



Client Consent to Data Retention

As of spring 2018 changes have been made to the Data Protection Act (1998), to the General Data Protection Regulation (GDPR). These changes ensure you as a client have more control over your personal data.

RJ Physiotherapy will only collect and hold information that is necessary to provide physiotherapy treatment to an animal. This includes contact details of the owner/guardian and vet. *Please note that the RCVS advise record keeping for a minimum of 7 years.*

All data collected is confidential and will not be shared with any third party.

RJ Physiotherapy may however need to discuss some treatment with the vet as stated in the 'Client Informed Consent' form. In some cases where the animal is receiving care from paraprofessionals such as hydrotherapists, massage therapists, it may be required that current treatment information from Hounds to Horses Physiotherapy is shared with these services to ensure continuity of care.

If you wish to have your data removed as you no longer require treatment services, you can contact RJ Physiotherapy at any time via email at rjphysio@hotmail.com or by phoning 0786673095. You will be sent an email reply to confirm this has been done.

[] I give consent to RJ Physiotherapy to obtain and hold my contact details and other necessary data/information needed to provide physiotherapeutic treatment to my animal for a minimum of 7 years.

[] I am happy for RJ Physiotherapy to share my animals records with other veterinary professionals involved directly with my animals care. These include paraprofessionals such as hydrotherapists, massage therapists etc.

[] I am happy to receive text message appointment reminders and rescheduling appointments from RJ Physiotherapy.

[] I understand that RJ Physiotherapy will contact me via email for all necessary correspondence with regards to services and invoices.

[] I understand I can request removal of such data/information at any time.

Signed..... Date.....

Print name: